

Gen2 NO_x Sensor Replacement Campaign



going the extra mile

Your Partner in Exhaust and Emission



Dear Esteemed Customer,

Dinex is proud to unveil an innovative generation of NO_x sensors. These advanced sensors not only boast enhanced durability and accuracy but also offer superior compatibility with the latest and forthcoming vehicle ECU software updates.

We have immense confidence in the quality of this new generation and are eager to accelerate its market presence. As a testament to our commitment, we are pleased to announce a limited-time replacement campaign for specific ranges of our first-generation sensors. THE CAMPAIGN COVERS ALL PART NUMBERS FOR ALL MAKES AND MODELS WITHIN THE ELIGIBLE RANGE.



How to identify:

Check the product label on the box. If the traceability no. starts with A5020-xx-xx, then you are eligible for a replacement. If you see any other traceability no., then your sensor is already a newer generation, and is not eligible for replacement.

If you have NO_x sensors that are eligible for replacement, here is what you should do:

1. Count the quantity of eligible sensors in your stock.
2. Pack the sensors with a pick list of part numbers and quantities included with the shipment.
3. Reach out to Beth or Arleen at sales support at ORDERUS@dinexemission.com, detailing the part number, quantity, and your location.
4. We will email an RMA number, UPS shipping account number, and return instructions. Please write the RMA number along with "NO_x Swap" on the outside of the box.
5. Once the box has shipped, email your tracking number using the RMA number as the subject line to orderus@dinexemission.com to avoid delays in receiving.



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