



Group Operations

**FORM**

Document rev.: 1

# NOx SENSOR WARRANTY FORM

Process Owner:  
Quality Manager

Document Author: KBA

Document Number:  
06\_12\_00\_01

Released: 02.05.2024

**Customer information**

Customer:

Date:

Customer's reference no.:

Customer's contact person:

**General information**

Date of Delivery:

Dinex Invoice no.:

Date of Installation:

Vehicle km/hour-stand at installation:

Date of Failure occurrence:

Vehicle km/hour-stand at failure occurrence:

**Vehicle information**

Vehicle make\*:

Vehicle model\*:

Model year\*:

Engine displacement (l) or power (kW/HP):

Vehicle emission class\*:

Full VIN code\*:

Country or region where the vehicle operates\*:

**Product information**

Dinex item No\*:

Continental No. (see Fig. 3)\*:

Production label (see Fig. 1)\*:

Sensor head No. (see Fig. 2):

Continental No. (see Fig 3 - OE sensor)\*:

Sensor location (pre / post SCR)\*:



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Claimed quantity:	Comments:
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### Failure information

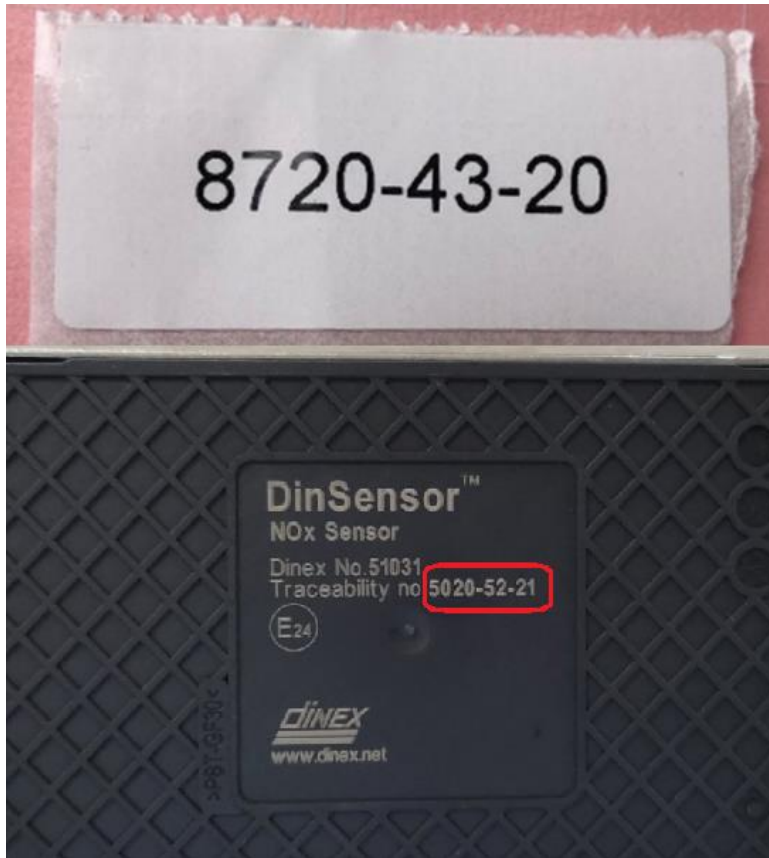
Type of failure:	<input type="checkbox"/>	1 Durability	<i>Part has broken or lost functionality</i>
	<input type="checkbox"/>	2 Error	<i>OBD light or diagnostic code (describe below*)</i>
	<input type="checkbox"/>	3 Communication	<i>ECU does not communicate with NOx sensor</i>
	<input type="checkbox"/>	4 Emission	<i>Sensor is showing abnormal readings</i>
	<input type="checkbox"/>	5 Logistics	<i>Issues related with delivered reference number or amount</i>
	<input type="checkbox"/>	6 Other	<i>Please elaborate in description below</i>

Description of the issue:

*In order to process your warranty effectively it is important that this form is completed correctly and the required additional appendices are provided. Failure to do so will stall the warranty handling process.  
Dinex may request that any functional failures are diagnosed at an authorized service center, and documentation of results provided.*

\* *Mandatory fields*  
\* *At least one of the fields marked are mandatory*

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**Fig. 1. Production label or traceability code (Dinex sensor, found on box or backside cover)**

**If not found, please use 8720-00-00.**



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**Fig. 2. Sensor head No. (Dinex sensor)**



**Fig. 3. Continental No. (found on OE sensor)**