



Group Operations

FORM

Document rev.: 1

DIESEL INJECTOR WARRANTY FORM

Process Owner:
Quality Manager

Document Author: KBA

Document Number:
06_00_00_05

Released: 07.11.2023

Customer information

Customer:

Date:

Customer's reference no.:

Customer's contact person:

General information

Date of Delivery:

Dinex Invoice no.:

Date of Installation:

Vehicle km/hour-stand at installation:

Date of Failure occurrence:

Vehicle km/hour-stand at failure occurrence:

Vehicle information

Vehicle make:

VIN code*:

Model year:

Country or region where the vehicle operates*:

Vehicle model:

Product information

Dinex item No*:

Traceability code (see Fig. 1)*:

Claimed quantity:

Comments:



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Failure information

- Type of failure:
- 1 Durability *Injector has broken or lost functionality*
 - 2 Error *OBD light or diagnostic code (describe below*)*
 - 3 Trim code *ECU does not accept the injector*
 - 4 Leak *The injector leaks fuel*
 - 5 Engine performance *Issues related with engine performance*
 - 6 Logistics *Issues related with delivered reference number or amount*
 - 7 Other *Please elaborate in description below*

Description of the issue:

In order to process your warranty effectively it is important that this form is completed correctly and the required additional appendices are provided. Failure to do so will stall the warranty handling process.

Dinex may request that any functional failures are diagnosed at authorized service center, and documentation of results provided.



Fig. 1. Traceability code printed on the injector

* Mandatory fields

Printed copies are not in control

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